



Security Policy

Website Security

Site security is a priority. We periodically review and update the security methods implemented intended to protect information transmitted via the Site, including measures intended to secure and protect all personally identifiable information from loss, misuse, and alteration. Our Site uses industry-standard encryption technology to provide for the security of your credit card numbers. The secure areas of the Site use certificates provided by multiple security suppliers, which gives assurance that the Site is authentic and that all transactions are secured by Secure Socket Layer (SSL) encryption. However, we cannot guarantee that any electronic commerce is totally secure. We will make any legally required disclosures of any breach of the security, confidentiality, or integrity of electronically stored sensitive personal data via email or by conspicuous posting on the Site as soon as possible to the extent consistent with (a) the legitimate needs of law enforcement, and (b) any measures necessary to determine the scope of the breach and restore the reasonable integrity of the data system.

Account Security

We are dedicated to ensuring that your account remains secure. We use commercially reasonable physical, managerial, and technical safeguards to preserve the integrity and security of your personal information. However, please note that this is not a guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards.

Learn more about the various ways to protect your account:

- **Keep Your User ID and Password Secure**

We ask for your password when you log-in to the Site. We will never ask for your password in any unsolicited communication. To enhance your online safety, follow these recommendations to keep your personal information private:

- Don't reveal your password to anyone
- Change your password periodically

- **Protect Your Account from Online Fraud**

The Internet is not immune to fraud. Criminals will use spoof e-mails, phony web sites, and other deceptive practices to try to obtain your personal information; this is known as phishing.

Spoof emails are phony emails that appear to have originated from a legitimate company. These phony emails ask you to go to a spoof web site and provide your personal account information. To bait you, often these deceptive emails may allude to an urgent matter concerning your account. In many cases, there is no easy way to determine that you are on a phony web site because the URL may contain the name of the company it is spoofing.

Security Tips:

- Delete suspicious emails without opening them. If you do open a suspicious email, never click on a link or open an attachment contained in the suspicious email.
- Do not provide your sensitive information by email or phone.
- When entering private information, confirm your security by looking for a closed lock at the bottom of the Web page. Click on the lock icon to verify that the security certificate has been issued to the Site.

If you believe that there is a problem with your account, please contact customer service. To report a suspicious email that uses Our name, immediately forward it to www.mahartool.com by clicking on the Email us link in the Contact Us section or call **(800) 456-2427** during regular business hours.

Cookies and Other Technology Information

A cookie is a small file stored on your computer by a web site to give you a unique ID. We use cookies and other technologies to track new visitors to the Site and recognize past customers so that We may present more personalized content. Cookies used by the Site do not contain any personally identifiable information. We cannot identify a customer unless that information is provided voluntarily. NOTE: If you configure your computer to block cookies, you may not be able to access certain Site functionality. We also contract with third party services ("Third Party Services") to collect information regarding Site visitors and their use of the Site. The Third Party Services use cookies and other technologies on Our behalf to collect such information. We use this information to provide Site and service enhancements for customers and Site visitors and to optimize your online and shopping experience. The Third Party Services are contractually prohibited from using information obtained in the course of providing these services to Us in any manner other than solely for Our business purposes. Nevertheless, we respect your right to choose whether to be included in the services the Third Party Service provides to us. If you would like to opt-out of these services completely, please forward it to www.mahartool.com by clicking on the E-mail us link in the Contact Us section or call **(800) 456-2427** during regular business hours.